



CANCELLATION POLICY

Tagalong recognizes that your time is valuable. We understand that situations can arise, sometimes very last minute, that may require you to modify or cancel your training session. At Tagalong, we believe that good communication is key. In order to help both Athletes and Pros minimize wasted time and maximize success, we respectfully ask that you adhere to the following cancellation terms so that we may schedule appropriately:

- In-Person Training Sessions
 - Notice must be given to Info@tagalong.pro **at least 12 hours prior** to the scheduled start time of your session.
 - 50% of the session fee will be charged for any cancellation not made within the required time period.
 - Cancellations or modifications made more than 12 hours prior to your session will incur no fee and your payment can be held for application to a future session. Otherwise a refund will be given.
- Virtual Training Sessions & Consultation Calls
 - Notice must be given to Info@tagalong.pro **at least 3 hours prior** to the scheduled start time of your session.
 - 50% of the session fee will be charged for any cancellation not made within the required time period
 - Cancellations or modifications made more than 3 hours prior to your session or call will incur no fee and your payment can be held for application to a future session. Otherwise a refund will be given.
- Training Plan
 - For recurring monthly plans, notice must be given to info@tagalong.pro **at least 3 days prior** to the end of the cycle.

Tagalong holds its Pros to the same scheduling standards as its Athletes. Should a Pro need to cancel or modify a session, we ask that they give you appropriate notice as outlined above. Should they fail to do so, you will be issued a full refund.

Thank you, in advance, for your understanding and cooperation.

The Tagalong Team